When advanced illness overwhelms, it takes a unique medical provider to respond at such a sensitive time – and requires an array of healthcare services with skilled and confident caregivers.

Care Dimensions, one of the nation’s first hospice programs and the region’s largest, provides services in more than 90 communities in Eastern Massachusetts. As a non-profit, community-based leader in advanced illness care, our services include:

- Hospice
- Palliative care
- Specialized care programs: Dementia, Cardiac and Lung Diseases, Pediatrics
- Meeting the unique needs of: Veterans, Jewish patients, Developmentally disabled adults, the LGBTQ community
- Kaplan Family Hospice House
- Grief support
- Education and training

Main: 888-283-1722
Referrals: 888-287-1255
Referral Fax: 978-774-4389
CareDimensions.org

We serve patients in more than 90 communities in Eastern Massachusetts.

Dementia Support Program

Care Dimensions, founded in 1978 as Hospice of the North Shore, provides compassionate care throughout all stages of advanced illness. Our expansive services and expert staff honor the richness of patients’ lives – addressing complex medical issues, as well as emotional, spiritual and family concerns. We treat patients with dignity and respect, so they may live as fully as possible.
DEMENTIA SUPPORT PROGRAM

PERSONALIZED CARE WHEREVER PATIENTS LIVE

Care Dimensions develops personalized care plans tailored to the individual needs of our Alzheimer’s and dementia patients and their families. We promote dignity and comfort for all patients, whether they are experiencing moderate dementia or severe symptoms. Services are provided at home and at our Kaplan Family Hospice House. For patients who reside in skilled nursing or assisted living facilities, we collaborate with facility staff every step of the way, providing expert medical care and emotional support.

“Our mom was a nursing home resident and suffered from dementia. We asked for Care Dimensions’ services and were not disappointed. The most comforting measure was that we knew Mom was comfortable at the end of her life. It was reassuring to see that she was not suffering.”

PROGRAM BENEFITS

Care Dimensions cares for hundreds of dementia patients each year. Our program offers:
- Pain and symptom management assures relief, even when patients cannot articulate pain
- Support 24/7
- Experienced hospice aides specially trained to work with cognitively-impaired patients
- Care provided at home, long-term care facility, hospital or assisted living community
- Hospice volunteers trained in dementia care provide support and companionship
- Complementary therapies: music and art therapy, pet therapy and massage offer comfort
- Practical support transitioning a loved one to another setting through our affiliations with skilled nursing facilities, hospitals and assisted living communities
- Grief support for families
- Free education and resources for family and professional caregivers

“Referrals: 888-287-1255”

CAREGIVING TEAM

Our goal is to maximize each patient’s comfort and quality of life, using a comprehensive team-based model. This approach addresses the patient’s physical, cognitive, spiritual and emotional needs while providing practical support for family and professional caregivers. Care Dimensions staff includes experienced physicians, nurse practitioners, nurses, and social workers as well as spiritual and bereavement counselors. Our volunteers receive rigorous training to meet the complex needs of patients affected by dementia, as well as their families and professional caregivers.

ELIGIBILITY

Any hospice-eligible patient with moderate to severe dementia may benefit from the Dementia Support Program.

PAYMENT FOR HOSPICE CARE

Hospice services are covered by Medicare, Medicaid and most insurance plans.

REFERRALS

Anyone can make a referral by calling 888-287-1255 or use our secure online referral form at CareDimensions.org.

“I was so impressed by the support my family received from your staff when our mother was in the final stages of Alzheimer’s. You answered all of our questions and helped us understand Mom’s journey.”