



Care Dimensions, one of the nation's first hospice programs and the region's largest, provides services in more than 90 communities in Eastern Massachusetts. As a non-profit, community-based leader in advanced illness care, our services include:

- Hospice
- Palliative care
- Specialized care programs: *Dementia, Cardiac and Lung Diseases, Pediatrics*
- Meeting the unique needs of: *Veterans, Jewish patients, Developmentally disabled adults, the LGBTQ community*
- Kaplan Family Hospice House
- Grief support
- Education and training

Main: 888-283-1722  
Referrals: 888-287-1255  
Referral Fax: 978-774-4389

CareDimensions.org



## The Kaplan Family Hospice House



Care Dimensions, founded in 1978 as Hospice of the North Shore, provides compassionate care throughout all stages of advanced illness.

Our expansive services and expert staff honor the richness of patient lives – addressing complex medical issues, as well as emotional, spiritual and family concerns. We treat patients with dignity and respect, so they may live as fully as possible.

*A homelike alternative to hospitalization where patients receive skilled care, comfort and emotional and spiritual support.*

*“The compassion, care and environment were superior to any place we could have imagined.”*

Care Dimensions complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-888-283-1722 (TTY: 7-1-1).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-283-1722 (TTY: 7-1-1).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-888-283-1722 (TTY: 7-1-1).

## KAPLAN FAMILY HOSPICE HOUSE

While hospice care is usually provided at home, sometimes symptoms or crisis situations arise that are better managed by a brief stay at the Kaplan Family Hospice House. The Kaplan House offers a warm, homelike setting where patients receive medical care, comfort, emotional and spiritual support. Friends and family are welcome any time.

Located at **78 Liberty Street, Danvers** (off Route 128), in a quiet residential neighborhood, the Kaplan House was the first licensed inpatient hospice facility in Massachusetts. It features:

- Private, spacious suites with wheelchair-accessible bathrooms and patios
- Patient beds moveable to patios
- Family rooms and common areas with comfortable amenities
- Children's playroom with toys and games
- WiFi internet access and computers
- Country kitchen and dining area
- Chapel and library



### ROUND-THE-CLOCK CARE

Patient care is provided by a team of board-certified physicians, nurse practitioners, registered nurses, hospice aides, social workers and chaplains—all with extensive end-of-life expertise. Care is enhanced by trained volunteers who help provide comfort and support to patients, families, and visitors. Complementary therapies include massage, Reiki, music and art therapy, and pet therapy.

*“When my mother was at the Kaplan House, I could step back and let the nurses care for her, so I could focus on being with her.”*

**Referrals: 888-287-1255**

### A LEVEL OF CARE FOR ALL NEEDS

Patients can be admitted to the Kaplan House from home or upon discharge from a hospital. We offer different levels of care to meet patient and family needs, including:

- Inpatient/acute care for complex pain and symptom management.
- Respite care to relieve caregivers for up to five days. Based on availability.
- Residential care is an option for patients who have no suitable residence or caregiver. Based on availability and requires a room and board charge.

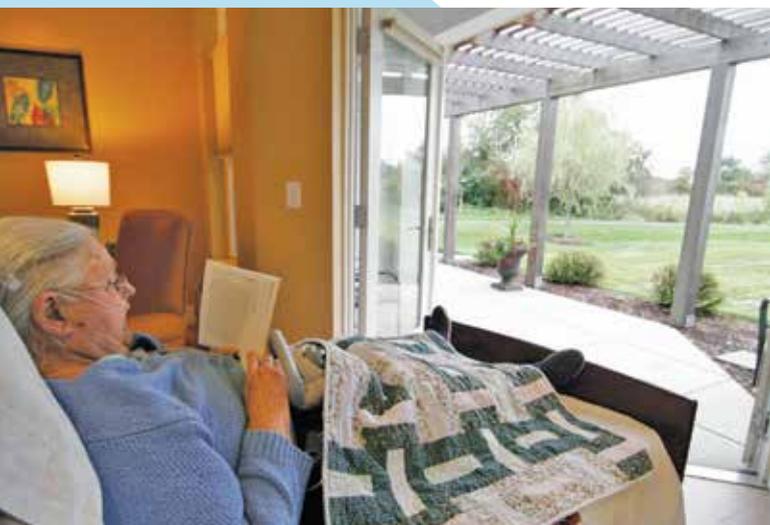
A special pediatric suite is available for children who need complex pain and symptom management.

### PAYMENT FOR HOSPICE CARE

Medicare, Medicaid and most insurance plans cover all or part of Kaplan House care for clinically eligible patients. The Kaplan House admits eligible patients regardless of ability to pay.

### REFERRALS

Nursing staff assess patient needs in collaboration with family and attending physicians. Patients, family members and health care professionals can make a referral and request an evaluation by calling **888-287-1255**. You can tour Kaplan House any time, or view our online tour and photo album at [CareDimensions.org/kaplan](http://CareDimensions.org/kaplan).



*“We feel blessed that the staff’s medical expertise and compassionate support allowed my father to be pain free and comfortable.”*