

When advanced illness overwhelms, it takes a unique medical provider to respond at such a sensitive time – and requires an array of healthcare services with skilled and confident caregivers.



Care Dimensions, founded in 1978 as Hospice of the North Shore, provides compassionate care throughout all stages of advanced illness. Our expansive services and expert staff honor the richness of patients' lives – addressing complex medical issues, as well as emotional, spiritual and family concerns. We treat patients with dignity and respect, so they may live as fully as possible.



Care Dimensions, one of the nation's first hospice programs and the region's largest, provides services in over 100 communities in Eastern Massachusetts.

As a non-profit, community-based leader in advanced illness care, we honor diversity and welcome patients of all race, color, national origin, age, disability, religion, sexual orientation or gender expression. Our services include:

- Hospice
- Palliative care
- Specialized care programs: *Dementia, Cardiac and Lung Diseases, Pediatrics, Developmentally Disabled Adults*
- Meeting the unique needs of: *Veterans and the LGBTQ Community*
- Kaplan Family Hospice House and Care Dimensions Hospice House
- Grief support
- Education and training

Main: 888-283-1722  
Referrals: 888-287-1255  
Referral Fax: 978-774-4389

[CareDimensions.org](http://CareDimensions.org)



ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-888-283-1722 (TTY: 7-1-1).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-283-1722 (TTY: 7-1-1).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-888-283-1722 (TTY: 7-1-1).



## Veterans Program



*Caring for our veterans  
when they need us most*

## WE HONOR VETERANS

Care Dimensions is a proud member of the We Honor Veterans program, a national campaign conducted by the National Hospice and Palliative Care Organization (NHPCO) in collaboration with the Department of Veterans Affairs (VA). This program promotes quality care for veterans and increases their access to hospice and palliative care.

Our Veterans Program is our way of giving back to those who have given so much to our country.

### WORKING WITH THE COMMUNITY

Care Dimensions is committed to working with veteran organizations and the medical community to promote quality end-of-life care for veterans and offer ongoing professional education on caring for veterans at the end of life. If you are interested in a presentation to your organization, please call 978-750-9321.

## HOSPICE CARE

We treat veterans with honor and dignity, providing expert medical care and comprehensive support for the veteran and his/her family during a life-limiting illness.

Highlights of the program include:

- Individualized care plan for pain and symptom relief that addresses medical and psychological issues common in veterans
- Hospice care provided by a team of physicians, nurses, hospice aides, social workers, spiritual counselors and volunteers
- 24-hour support system
- Medications, supplies and equipment
- Assistance in identifying and securing military benefits, pensions and community resources
- Veteran-to-veteran volunteer program
- Formal recognition and appreciation for military service
- Assistance with military funeral and memorial planning
- Grief support for the veteran's family

## HOSPICE CARE WHEREVER THE VETERAN LIVES

Hospice services are provided wherever a veteran calls home:

- Home of the veteran or caregiver
- Senior housing
- Assisted living and long-term care facilities
- Group homes, residences and foster care
- Homeless shelters
- Community nursing homes
- Hospitals
- VA nursing home care units and VA medical centers
- State Veterans homes

### PAYMENT FOR HOSPICE CARE

Veterans may be eligible to receive payment for hospice services through several programs.

Veterans who are:

- Enrolled with the VA health system may be covered by the VA benefit
- Eligible for Medicare are covered by the Medicare hospice benefit
- Eligible for Medicaid are covered by the Medicaid hospice benefit
- Enrolled in private insurance plans may be covered by their insurance plan

**Referrals: 888-287-1255**



## PALLIATIVE CARE

For veterans struggling with a serious illness, but who may not be ready or qualify for hospice care, we provide palliative care consultations. A typical consultation can include:

- Discussing goals of care and quality of life issues
- Advance care planning
- Evaluating complex pain and symptom management

### REFERRALS

Anyone can make a referral for hospice care or for a palliative care consultation. Call 888-287-1255 or use our secure online referral form at [CareDimensions.org](http://CareDimensions.org)

### SUPPORTING CARE DIMENSIONS

As a non-profit organization, Care Dimensions relies on philanthropic support from the community and grateful families to help us bridge the gap to meet current needs, provide care to patients who are underinsured, and to enrich our care for patients and families. Your support makes it possible for us to continue our mission to provide care to all who need it.

